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United States Senate

WASHINGTON, DC 20510

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October 17, 2016

Megan J. Brennan
Postmaster General and Chief Executive Officer
United States Postal Service
475 L'Enfant Plaza SW
Washington, DC 20260

Dear Postmaster General Brennan,

I wanted to contact you about the current closure of the post office in Halliday, North Dakota. As you know, a number of communities rely on this post office, including the Native American community in Twin Buttes, which is located approximately 16 miles away. It is critical that the U.S. Postal Service take action to ensure postal customers will be able to access the full array of postal services now and in the future.

I understand that unsafe conditions found within the post office caused the sudden closure of the Halliday facility. While I appreciate the Postal Service's communication with my offices on this matter, it is concerning to me that no notice was given to community members before the post office closed. Postal customers in Halliday and the surrounding communities rely on their mail service, and it is critical that they know what to expect in the weeks ahead. With this in mind, I request that you provide information on the following:

- 1) Clearly communicate the schedule for dealing with and ultimately fixing the unsafe conditions at the post office. It is important for customers to know when they can expect their post office to be fully operational again, and a transparent exchange of information helps all parties in this matter. The ultimate goal must be to restore the post office in Halliday to full operation.
- 2) Implement and clearly communicate the interim plan while the post office is closed to ensure customers know how they can access mail services as efficiently as possible. Customers need to have clear contact information for the Postal Service so they know how to get their questions answered during this period.

Protecting the needs of postal customers are of the utmost importance to me, and I appreciate your speedy attention to this matter. As always, please contact Ashley Poling on my staff if you have any concerns in the interim at 202-224-4664.

Sincerely,



Heidi Heitkamp
United States Senator

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